

FOR Nicholas County, Kentucky  
P.S.C. Ky. No. 2  
Revised Sheet No. 33  
Cancelling P.S.C. Ky. No. 1  
Original Sheet No. 1 - 17

NICHOLAS COUNTY WATER DISTRICT

RULES AND REGULATIONS

If a deposit is held longer than 18 months, the deposit will be recalculated at the Customer's request based on the Customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential Customer, the Utility may collect any underpayment and shall refund any overpayment by check or credit to the Customer's bill. No refund will be made if the Customer's bill is delinquent at the time of the recalculation.

Equal Deposits

All residential, small business and small commercial customers will pay equal deposits in the amount of \$40.00. This amount does not exceed the average bill of residential customers served by the Utility and is equal to 2/12 of the average annual bill. [3/12 where bills are rendered bimonthly or 4/12 where bills are rendered quarterly.]

Calculated Deposits

Large Business/Commercial or Industrial Customer's deposits shall be based upon actual usage of the Customer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar Customers and premises in the system. The deposit amount shall not exceed 2/12 of the Customer's actual or estimated annual bill where bills are rendered monthly, 3/12 where bills are rendered bimonthly, or 4/12 where bills are rendered quarterly.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 18 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

DATE OF ISSUE\* June 12 1992  
Month Day Year

DATE EFFECTIVE BY: June 15 1992  
Month Day Year  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY: Garvey Curtsinger Chairman P.O. Box 304, Carlisle, KY 40311  
Name of Officer Title Address

C.5/98

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FOR Nicholas County, Kentucky  
 P.S.C. Ky. No. 2  
 Revised Sheet No. 36  
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NICHOLAS COUNTY WATER DISTRICT

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7. Customer service lines and connections must be inspected by Utility personnel to insure against cross-connections and inadequate materials for drinking water.
8. Customer service lines shall be of at least 3/4 inch pipe or larger, and shall be at least 160 pounds pressure with 200 psi preferred. Service line shall be buried at least 24 inches to prevent freezing.
9. No galvanized fittings may be used on Customer lines.
10. A cut-off valve outside the meter box must be installed on the Customer's service line for the Customer's use.
11. A check valve to prevent back flow in case of water outage must be installed in Customer's service line.
12. A plumbing inspection permit from the local Health Department must be shown before installation of a meter.
13. The Utility agrees to supply potable water with adequate pressure to the Customer meter. If water must be off for a planned outage Customers will be notified. In case of emergency water line repair or unforeseen water outage, the Utility will restore service as soon as possible.
14. Upon fulfilling contract terms and desiring to discontinue water service, the Customer must give written notice in person or via telephone pursuant to 807 KAR 5:006 Section 12(1) of discontinuance at the Utility office at least three days prior to the date on which disconnection is desired. If such notice is not given, the customer will remain liable for water used and service rendered to the premises by the Utility until said notice is received by the Utility office.

CONTRACT APPROVED BY:

PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE

\_\_\_\_\_  
 Applicant/Customer

AUG 18 1992

\_\_\_\_\_  
 Water District Representative

PURSUANT TO 807 KAR 5:011,  
 SECTION 9 (1)

BY: George Walker  
 PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992  
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ISSUED BY Garvey Curtsinger Chairman P.O. Box 304, Carlisle, KY 40311  
 Name of Officer Title Address

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NICHOLAS COUNTY WATER DISTRICT

RULES AND REGULATIONS

MONITORING OF CUSTOMER USAGE

At least once annually the Utility will monitor the usage of each Customer according to the following procedure:

- (1) The Customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- (2) If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all Customers, no further review will be done.
- (3) If the annual usages differ by twenty (20) percent or more and cannot be attributed to a readily identified common cause, the Utility will compare the Customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- (4) If the cause for the usage deviation cannot be determined from analysis of the Customer's meter reading and billing records, the Utility will contact the Customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the Customer's service line.
- (5) Where the deviation is not otherwise explained, the Utility will test the Customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
- (6) The Utility will notify the Customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Utility will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing process or customer inquiry.

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AUG 18 1992

DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992  
Month Day Year Month Day Year  
ISSUED BY Garvey Curtsinger Chairman P.O. Box 304, Carlisle, Ky. 40301  
Name of Officer Title Address  
BY: Shirley Staller  
PUBLIC SERVICE COMMISSION MANAGER

C 3/98